

Date: 01.07.2025

OFFICIAL STATEMENT FROM SYNLAB GHANA

RE: Publication on Alleged False HIV Test Result and Related Lawsuit

SYNLAB Ghana has taken note of an online publication circulating with the headline:

“Woman sues SYNLAB for 10 million cedis for false HIV-positive test results causing her job loss and stigma.”

We wish to state the following for the attention of our clients, partners, stakeholders, and the general public:

1. While we respect the individual's right to seek legal redress, we strongly reject the narrative being propagated in the media, which is inaccurate, misleading, and prejudicial to the case currently before the court.
2. A suit is pending in court in relation to this matter. As a responsible corporate entity, we are fully cooperating with the judicial process and have engaged legal counsel to defend us. In accordance with due process, we have filed a statement of defence **denying all the allegations** made against the company.
3. SYNLAB Ghana operates under stringent local and international quality standards for laboratory testing, including **HeFRA** (Ghana) and ISO 15189:2022 through **Dakks** Accreditation (Germany). Our laboratory follows robust internal and external quality controls to ensure the highest standards of accuracy, integrity, confidentiality in all diagnostic services, including HIV testing.
4. We caution the public and media outlets to refrain from spreading unverified information that could mislead the public, damage reputations, or interfere with ongoing legal proceedings. The publication in question is not only unbalanced but also contains factual inaccuracies that we are addressing through the appropriate legal channels.

To our valued clients, institutional partners, and the general public, we assure you that SYNLAB Ghana remains a trusted provider of diagnostic excellence, and this matter in no way affects the quality, accuracy, or reliability of our services.

Issued by:

Management
SYNLAB Ghana