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16<sup>th</sup> February, 2026

**FOR IMMEDIATE RELEASE**

**HeFRA LAUNCHES INVESTIGATION INTO ALLEGED REFUSAL OF EMERGENCY CARE  
LEADING TO DEATH OF A ROAD TRAFFIC ACCIDENT VICTIM**

The attention of the Health Facilities Regulatory Agency (HeFRA) has been drawn to a deeply distressing incident involving the tragic death of a 29-year-old man, Mr. Charles Amissah, following an alleged delay in accessing emergency medical care.

HeFRA views these allegations with utmost seriousness. As the statutory regulatory body mandated by the Health Institutions and Facilities Act, 2011 (Act 829) to ensure the provision of quality and accessible healthcare in Ghana, the Agency has a responsibility to uphold the highest standards of healthcare provision including emergency response across all health facilities.

In light of this, the Agency has immediately initiated a full-scale investigation into the circumstances surrounding this unfortunate event. HeFRA is determined to get to the bottom of this matter.

The Agency assures the family of the deceased and the general public that investigations will be thorough and transparent. The report of the investigations upon completion including the findings will be communicated to the sector minister.

Meanwhile, HeFRA will not hesitate to sanction any health facility found to have violated any regulatory provision relating to emergency healthcare services.

HeFRA extends its heartfelt condolences to the family of Mr. Charles Amissah during this difficult time.

**DR WINFRED KORLETEY BAAAH  
AG. REGISTRAR**